



MEDICAL HOLDING COMPANY

DISPOSITION, ACCOUNTABILITY,
AND PROCESSING OF SOLDIER-
PATIENTS

Method Soldiers Are Transferred To MED HOLD (MH)

1. Admission and Disposition Report is used to identify all the soldiers that will be attached to Med Hold
2. WRAMC FORM LETTER 14 : Requires approval from the Physician, DCCS and Med Hold CDR
3. Direct Assignment by a Personnel Service Branch (PSB), i.e. 18th PSB in Korea (121st Gen Hosp) assigns Soldiers directly to WRAMC Med Hold

Method Soldiers Are Transferred To MED HOLD (MH)—cont.

4. Temporary Change of Station (TCS) Orders: for USAR i.e. Landstuhl to WRAMC (Hosp-PAD)
5. TCS/TDY for Active Duty: Managed by TRICARE and/or Soldiers can be assigned or attached by the Tactical Liaison/PAD Office or Clinic Physicians to Med Hold
6. Med Hold to Med Hold Transfer: Requires coordinated effort by physician & case manager, then Med Hold CDR i.e. BAMC Med Hold from WRAMC Med Hold

MED HOLD CASE MANAGERS: *HOLD OVERS (RESERVE COMP)*

- Roles and responsibilities:
 - Acts as primary POC for MHO Soldiers regarding all clinical care.
 - Coordinate and communicate Soldier's clinical care when transferred between MHOs, MRPUs, or CBHCOs.
 - Ensure timely and valid MODs data entry
 - Ensure Soldier's profile is current and valid.
 - If applicable, ensure LOD is initiated.
 - Coordinate and schedule all medical care and appointments.

PATIENT ACCOUNTABILITY FLOW CHART

PHASE I

INPATIENT PLATOON
RESPONSIBLE FOR
HOSPITAL PATIENTS



PHASE II

T3LO -
DISPATCHED
ESCORTE TO WARD
WHEN UNIT IS
RELEASED

LEADS NURSE
CONTACT T3LO



PHASE III

ARRIVAL AT
OFFICE PLT AT
MED HOLD



NURSE'S
HOUSE

PATIENT ACCCOUNTABILITY: ISSUES

- FL-14
- CONVALESCENT LEAVE
- TRANSFER TO VA HOSPITAL
- AFTER HOURS/WEEKEND RELEASE
- SPACE IN TSLO FOR ESCORTS
- INPATIENT RELEASE PROJECTIONS
- TRICARE
- DCCS RESPONSIBLE FOR VSI, SI, NSI

HOSPITAL CASE MANAGERS

Location	Device Manager	Device	Page #
1	Library	2014-06-12-12-12	100-100
2	Library	2014-06-12-12-12	100-100
3	Library	2014-06-12-12-12	100-100
4	Library	2014-06-12-12-12	100-100
5	Library	2014-06-12-12-12	100-100
6	Library	2014-06-12-12-12	100-100
7	Library	2014-06-12-12-12	100-100
8	Library	2014-06-12-12-12	100-100
9	Library	2014-06-12-12-12	100-100
10	Library	2014-06-12-12-12	100-100
11	Library	2014-06-12-12-12	100-100
12	Library	2014-06-12-12-12	100-100
13	Library	2014-06-12-12-12	100-100
14	Library	2014-06-12-12-12	100-100
15	Library	2014-06-12-12-12	100-100
16	Library	2014-06-12-12-12	100-100
17	Library	2014-06-12-12-12	100-100
18	Library	2014-06-12-12-12	100-100
19	Library	2014-06-12-12-12	100-100
20	Library	2014-06-12-12-12	100-100

ISSUES

- Issue: Lack of accountability of soldiers who move from one VA hospital to another.
- Recommendation: Work with Med Hold PAC personnel to ensure that the orders-writing process is revised to include information stating that the gaining VA must contact Med Hold.

QUESTIONS